



Next Phase Solutions

Technical Solution Consultant

Overview

Are you looking to join an amazing team that provides technology solutions that help our customers succeed in better managing manually intensive processes and information within their organizations? Do you enjoy taking on tough projects and working with a team to grow your skills? If you're confident, enthusiastic, and want to work in a corporate culture where your efforts will be recognized, then Next Phase Solutions wants to help you on your journey in building a successful career.

The Next Phase Solutions Technical Solution Consultant will listen, design, build, and support OnBase solutions. They will work with the customers and brainstorm with colleagues to understand the business process while growing their skills in technical solutions and process efficiencies. They will design the solution that balances efficiency and automation with long-term supportability. They will build or assist in guiding the build of the solution. They will support the customer in training and post go live. They will establish lasting relationships with customers and do work that matters.

There is much autonomy in the role as the Technical Solution Consultant is trusted to work directly with customers and guide them in their solution journey. The ideal person will relish working on solutions ranging from simple to complex and will be nimble in their approach to challenges. They will be ambitious and resolute, refusing to give up when the task becomes difficult. They will join a team of achievers and be part of a team of people who always give their best.



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Responsibilities

- Attend and lead project kickoff meetings
- Perform discovery and draft requirements documents
- Craft proposed design
- Create design documents and review with customer for approval
- Configure solutions
- Report status to customer
- Work with customer to install software, as needed
- Provide training documentation, as needed
- Train the customer to use their solution
- Provide L2 post go live support
- Learn new products, as needed
- Create sale demonstrations
- Work with Sales team to build pricing models
- Brainstorm with more experienced team members

Qualifications

- 2 years+ software deployment, configuration, networking or infrastructure experience
- Ability to work independently
- Ability to build long-term relationships with customers and team members
- Enjoy problem solving
- Interested in joining a growing company
- Strong collaboration skills
- Bachelor's degree or an equivalent combination of education and experience
- Proficient in Microsoft products
- Travel, up to 50%

If you are interested in more information, please apply now. Submit resume to careers@npsols.com