

## **Implementation Engineer:**

When you look at a problem, do you see a solution – whether its something you’ve done before or that you know you can solve if you just think about it long enough? Do you want your work valued by team members and customers who recognize you as an expert in your field? Do you want to work from home and be trusted to make time management decisions that suit both your job and your family’s needs? Are you motivated to do everything you can to learn new software? If this sounds like you, then Next Phase Solutions wants to help you on your journey in building a successful career as an Implementation Engineer.

The Implementation Engineer will listen, design, build, and support content management solutions. They will configure software using a platform of development tools. They will support customers in training and provide post go live support. They will gather requirements with customers and brainstorm with colleagues to understand the current business process and pain-points. They will design solutions that balance efficiency and automation with long-term supportability. They will establish lasting relationships with customers and do work that matters.

There is much autonomy in the role. The Implementation Engineer is trusted to work directly with customers and guide them in their solution journey. The ideal team member relishes working on solutions ranging from simple to complex and will be nimble in their approach to challenges. They will be ambitious and resolute, refusing to give up when the task becomes difficult. They will join a team of achievers and be part of a team of people who give their best and enjoy working together.

Next Phase Solutions is a small business based in Orlando, Florida. Our mission is to empower entities and individuals to reach their potential by challenging the conventional. We offer unlimited PTO, remote work, annual team gatherings, 3% matching of a Simple IRA and health insurance. Software experience is not required; we will train the right team member.

### Responsibilities

- Configure solutions
- Work with customer to install software
- Perform discovery and draft requirements and design documents
- Provide training and documentation
- Provide post go live support
- Learn new technology products
- Create sales demonstrations

### Qualifications

- 3 - 5+ years experience in software configuration and deployment
- Experience with Hyland OnBase software a huge plus
- Ability to work independently
- Ability to build long-term relationships with customers and team members
- Enjoy problem solving
- Proficient in Microsoft products
- Ability to pass a background check



- Travel, up to 50%
- Interested in joining a growing company

**If you are interested in more information, please apply now. Submit resume to [careers@npsols.com](mailto:careers@npsols.com)**